

Customer Success Story



Genette Faucett, Gwinnett Technical College





# **Customer Success Story**

## Organization Gwinnett Technical College

Gwinnett Technical College is an ever-expanding educational institution located in Lawrenceville, Georgia. Founded in 1984 to meet the demands of a booming technical industry, the technical college quickly grew to become Gwinnett County's largest employer, with over 1.000 employees.

Today, Gwinnett is Georgia's third largest technical college, offering over 140 degrees and certificates to more than 18.000 students annually.

## Website www.gwinnetttech.edu

## **The Challenge**

Like many educational institutions, Gwinnett Technical College is the recipient of educational grants, and the assets purchased with those grants must be tracked and accurately reported on regularly.

When Jeanette Faucett arrived on campus as the Asset Management Coordinator, she inherited a system that relied upon spreadsheets and antiquated manual tracking practices. "My top priority was to get everything accounted for in our current buildings as well as to barcode and track new assets coming in." "Our assets were harder to track before using AssetCloud. Our annual inventory process took much longer before using the software and scanning system. By using AssetCloud, we have a simple and more accurate way of tracking." she said.

## **The Solution**

Faucett heard about Wasp Barcode Technologies from a colleague at another college. After speaking with a tracking solution consultant at Wasp, she decided Wasp's AssetCloud was a great solution for Gwinnett.

#### Easy to Scale

Gwinnett deployed Wasp's cloud asset management solution to track over 10,000 physical assets across multiple widespread campuses, scattered over numerous buildings and assigned to several departments.

#### Easy to Onboard

Gwinnett chose to include a full day of in-person training as part of their AssetCloud implementation. Faucett found the training extremely helpful, especially learning how to customize reports, particularly with the college's specific and detailed grant reporting requirements.

#### Easy to Use

When Faucett and her team first began to use AssetCloud, they had pages of assets that had been tracked on a spreadsheet. "Being able to import all of our assets right into AssetCloud made our jobs easier," he explained. "That was definitely one of my favorite features."

## **The Result**

AssetCloud has helped operations become 75% faster than their previous system. Now, all Gwinnett employees who access AssetCloud, from all locations on campus, can view up-to-date information anytime.